

# Seller OS — Acceptable Use Policy

*Private Beta*

Effective Date: April 2, 2026

This Acceptable Use Policy ("AUP") governs your use of the Seller OS platform (the "Service") operated by Dimension Studios Inc. ("Company"). This AUP is incorporated by reference into the Seller OS Terms of Service. Capitalized terms not defined herein have the meanings given to them in the Terms of Service.

You agree to use the Service responsibly, lawfully, and in accordance with this AUP. Violations may result in suspension or termination of your account without notice.

## 1. PROHIBITED CONDUCT

You shall not use the Service to:

- (a) Violate any applicable local, state, national, or international law, regulation, or governmental order.
- (b) Infringe upon the intellectual property rights, privacy rights, or other rights of any third party.
- (c) Access, retrieve, or use data from Third-Party Platform accounts for which you do not have proper authorization from the account owner.
- (d) Misrepresent your identity, organizational affiliation, or authorization to act on behalf of any brand, merchant, or account owner.
- (e) Engage in any activity that manipulates, distorts, or artificially inflates metrics, including but not limited to fake orders, fraudulent affiliate activity, click fraud, review manipulation, or artificial engagement.
- (f) Transmit any malware, viruses, worms, trojan horses, or other malicious code through or to the Service.
- (g) Attempt to gain unauthorized access to the Service, other user accounts, or any systems or networks connected to the Service.
- (h) Interfere with or disrupt the integrity, performance, or availability of the Service or its underlying infrastructure.
- (i) Use the Service to send unsolicited communications, spam, or promotional messages to creators, affiliates, or other users.
- (j) Scrape, harvest, or systematically extract data from the Service for purposes unrelated to your authorized use.
- (k) Resell, sublicense, or provide access to the Service to any third party without prior written consent from the Company.
- (l) Use the Service in any manner that violates the terms of service, policies, or guidelines of any connected Third-Party Platform, including TikTok, TikTok Shop, and Shopify.
- (m) Use the Service to facilitate the sale of prohibited, restricted, counterfeit, or illegal products on any platform.
- (n) Engage in any form of deceptive trade practices, including false advertising, misleading product claims, or bait-and-switch tactics through the Service.

## **2. PLATFORM INTEGRITY**

You are responsible for ensuring that all actions taken through the Service on connected Third-Party Platforms comply with those platforms' policies. This includes, but is not limited to, TikTok Shop's Seller Policies, TikTok's Community Guidelines, and Shopify's Acceptable Use Policy. The Company is not responsible for any penalties, suspensions, or enforcement actions taken by Third-Party Platforms against your accounts due to your use of the Service.

## **3. DATA USAGE RESTRICTIONS**

When accessing data through the Service, you shall not:

- (o) Use affiliate, creator, or performance data to contact, solicit, or poach affiliates or creators outside of the applicable platform's authorized channels.
- (p) Export, download, or extract data from the Service for the purpose of building a competing product or service.
- (q) Share performance data, analytics, or benchmarking data of other users or their connected accounts without their explicit consent.
- (r) Use data obtained through the Service to discriminate against any individual or group.
- (s) Combine data from the Service with external data sources in a manner that violates any applicable privacy law or Third-Party Platform policy.

## **4. SECURITY OBLIGATIONS**

You are responsible for:

- (t) Maintaining the security and confidentiality of your account credentials.
- (u) Promptly reporting any suspected security breach, unauthorized access, or compromise of your account to the Company.
- (v) Implementing reasonable security practices within your organization to protect access to the Service.
- (w) Ensuring that your team members and authorized users comply with this AUP.

## **5. RESOURCE USAGE AND RATE LIMITS**

You agree to use the Service within reasonable usage limits. Excessive API calls, data requests, or other activities that place an unreasonable burden on the Service's infrastructure may be throttled, rate-limited, or restricted. The Company reserves the right to establish and modify usage limits at its discretion.

## **6. REPORTING VIOLATIONS**

If you become aware of any violation of this AUP, please report it to [abuse@dimensionstudios.co](mailto:abuse@dimensionstudios.co). The Company will investigate reported violations and take appropriate action.

## **7. CONSEQUENCES OF VIOLATIONS**

Violations of this AUP may result in, at the Company's sole discretion: (a) a written warning; (b) temporary suspension of your account; (c) permanent termination of your account; (d) removal

of offending content or data; or (e) legal action. The Company reserves the right to take any action it deems appropriate in response to violations, including reporting illegal activity to relevant law enforcement authorities.

## **8. MODIFICATIONS**

The Company reserves the right to modify this AUP at any time. Changes will be communicated via the Service or by email. Continued use of the Service after any modification constitutes acceptance of the updated AUP.

### **Contact Information**

Dimension Studios Inc.

Santa Monica, CA

Email: [support@dimensionstudios.co](mailto:support@dimensionstudios.co)

Web: [app.dimensionstudios.co](http://app.dimensionstudios.co)